

goto ecuador

MISSION TEAM HANDBOOK: ECUADOR



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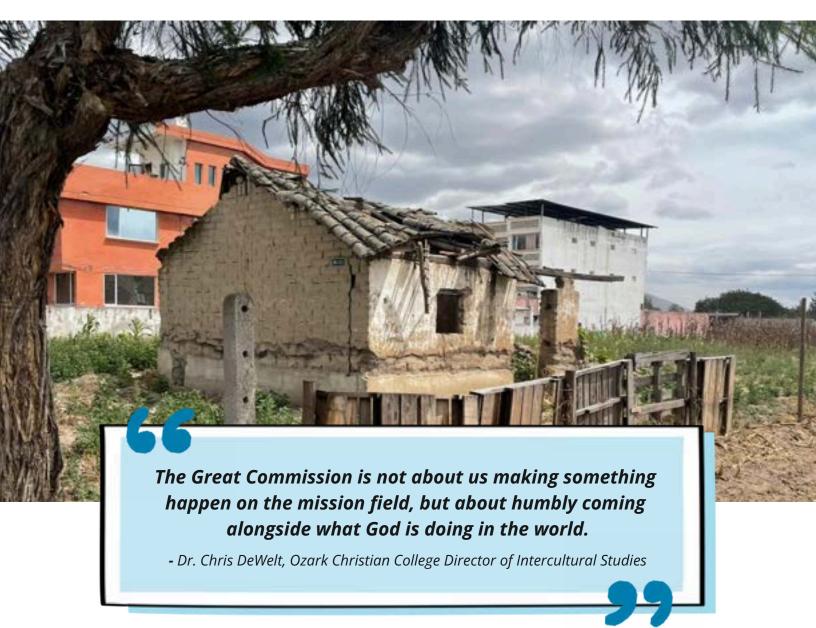
The Trip is Just the Beginning!



welcome!

Thank you for choosing a Lifeline trip! At Lifeline, we want you to see how God is working around the world and to join Him there! We believe in healthy relationships and empowering partnerships, so every trip is designed in partnership with the local leaders. We work together to determine meaningful opportunities for people to experience what God is doing through Lifeline's field ministries.

There are many ways for teams to learn, participate, and serve in ministry alongside our brothers and sisters in Ecuador. The primary goal in all of Lifeline's ministries is to make a kingdom impact around the world!



preparing for your trip

One of the most important things you can do to ensure you experience the best possible trip is to plan ahead. Please read through the handbook and know what is expected of you. Be ready to learn and participate in all of the pre and post-trip training sessions. If you have traveled on a mission trip before, we ask that you set aside any expectations, and come prepared for God to move in a new way! Another important note is that travel can be unpredictable & Lifeline trips always require flexibility, but you can eliminate many "surprises" by being well-prepared.

ACCOMODATIONS

- Team members stay in an apartment with multiple bedrooms. It is furnished with a kitchen, bunk beds, showers and modern restrooms.
- Sheets, pillows and towels are provided.
- If you are a light sleeper we suggest you bring earplugs in case you have a snorer in your room.
- Ecuador uses the same electricity as the U.S. Plugs are 2 pronged flat-type so US travelers will not usually need a converter or adapter.
- WIFI may be available for team members.

MEALS

- Meals are prepared at the apartment. Some meals will be in local restaurants.
 Everyone will serve on kitchen duty. No special preparation is required. Lifeline provides a menu and purchases all food. Instructions are given in the field as to the team members' responsibilities. The only requirement is a willing heart.
- Safe drinking water will be provided.
- Lifeline will provide safe drinking water.
- Drink nothing away from the mission unless you are told it is safe. The water at the restaurants we visit is usually safe to drink. If not, Lifeline staff will inform you. Check with Lifeline Field Guides if you are uncertain.
- **Food Allergies:** Please inform Lifeline in advance as to the nature and severity of any food or other allergies (gluten, nut, dairy, etc.). Lifeline is unable to accommodate for food allergies, sensitivities, or preferences. In some locations we are able to provide a few gluten-free options, but we need to know well in advance. We are not able to avoid cross contamination. Participants with food allergies/sensitivities are encouraged to bring food items and snacks to supplement the meals provided.





CLOTHING/SHOES

The Ecuadorian field staff has asked that you abide by the following dress code. This may require you to dress differently than you are accustomed to, however, it is a way to honor and respect the community where you will be serving. Team members must abide by the dress code the entire time they are in Ecuador, including arriving and departing from the airport. Bring seasonally appropriate, modest clothing. Think conservative and comfortable.

- Bring enough clothing for the entire trip. Laundry services are available for a fee (approximately \$5.00 per load at the team member's expense).
- Due to the altitude, it is cool during the day and cooler when the sun goes down. It is best to dress in layers. No sleeveless shirts, please.

Ladies: Yoga pants, leggings or other tight pants may only be worn under a long tunic top (covers the hips).

- Please do not bring the following: holes in jeans; exposed underwear, tank tops, shorts or tops with low armholes.
- For safety, please keep jewelry to a minimum.

Men: Please do not bring the following: holes in jeans; exposed underwear, tank tops, muscle shirts, shorts or tops with low armholes.

CHURCH SERVICES

Men: Nice jeans or pants and a collared shirt.

Ladies: Nice jeans or pants or skirt/dress (at least knee length)

All: Comfortable walking shoes

Quito is at **9,350 feet above sea level**. During the day, it rarely gets any warmer than 75°F degrees. Once the sun goes down, it can get down to 50°F until morning. It is best to dress in layers.

And, because Quito is at zero latitude, you should protect yourself against the sun.

Altitude sickness may occur. It is important to drink plenty of fluids and take it easy the first day or so. Some symptoms include fatigue, persistent headache or nausea as well as insomnia.



SUGGESTED PACKING LIST

- Passport & Copy of the first two pages of passport (picture pages; packed separate from passport)
- Refillable water bottle that can be used all week
- Bible
- Clothing & Shoes (See guidelines)
- Earplugs there may be a snorer in your dorm
- Flashlight
- Jacket
- Journal & pen
- Money:
 - Food at airports on travel days
 - Offering for approximately 2 church services
 - Souvenirs on shopping day (Average spent \$50-\$100+)
 - Possibly one meal in country
- Personal medications (pack in carry-on bag)
- Photo ID such as a driver's license (optional)
- Sleepwear
- Snacks for your personal use
- Sunglasses, sunscreen & lip balm
- Toiletries (toothbrush, shampoo, etc.)
- Umbrella and/or raincoat

We encourage teams to bring basic health/First-aid supplies such as:

- Band-aids & Neosporin
- Imodium
- Tylenol; Advil
- Pepto Bismol
- Benadryl (for an allergic reaction)
- Electrolyte replacement packets



FLIGHT INFORMATION

All teams are responsible for purchasing their own plane tickets to and from the mission location. Before purchasing plane tickets, you must confirm the itinerary with the Lifeline team.

Airport: Quito Mariscal Sucre International Airport (UIO)

*By the request of the Lifeline Field Leaders, please make every effort for your entire team to arrive and depart on the same flight or within an hour of each other. We are not able to accommodate you if you do not arrive/depart within the given time frame.

If you would like to use a travel agent, we recommend High Point Travel. We have partnered with High Point for many years, and they will take good care of you. Our main contact is amanda@highpointgo.com

Reminder: Flights need to fall within certain arrival and departure times. Refer to your contract for these times and airports. Contact us at missiontrips@lifeline.org if you have questions.

TRIP INSURANCE

Teams may purchase their own short-term medical/evacuation insurance if desired. We recommend working with Adam Bates of Insurance Services of America.

During an international crisis, the Department of State helps US citizens primarily in the form of providing safety information and travel warnings. We encourage US citizens traveling abroad to enroll in the Department's **Smart Traveler Enrollment Program** (STEP), which will send you critical information if a crisis develops. But be warned: the Department's ability to help you out of a jam overseas is very limited.

For example, the Department of State does not pay for hospital emergencies and won't cover additional hotel or travel expenses if your trip is interrupted. It cannot replace lost or stolen luggage, and it offers no assistance if your trip is canceled.

Very rarely does the Department provide evacuation assistance. But there's a major "catch": you must promise to pay the transportation expenses! And since Uncle Sam doesn't do anything cheaply, going this route could put quite a dent in your pocketbook.

Thankfully, an international health insurance policy from Insurance Services of America (ISA) can cover the costs of a private medical evacuation.

For more information regarding the services the Department of State offers, please visit: https://travel.state.gov/content/travel/en/international-travel/emergencies/what-state-dept-can-cant-do-crisis.html

For further clarification, please contact Adam Bates at adam@missionaryhealth.net

DOCUMENTS/REQUIREMENTS

Minimum age is 12 years old; 7 years of age for Family Trips.

A **Passport** is required to enter Ecuador. **Passport must not expire within least six months of your travel date** or you will be denied travel by the airlines. If applying for a new passport allow 4-8 weeks to receive it.

Online Application: Your team leader has a link to this form. All team members MUST complete ASAP (including returning mission team participants).

Background Check: For the safety and security of the children we minister to and members of visiting teams, Lifeline requires a criminal background check for all short-term mission trip participants age 18 and older. This service is provided by Choice Screening, who specializes in conducting background checks for volunteers in full compliance with applicable state and federal laws and guidelines, including the Fair Credit Reporting Act.

 If a team member has already had a background check within 2 years of travel date, the check will not need to be run again. However, they must provide a letter stating what tests were run. Please send to sandy.gleason@lifeline.org as soon as possible. **Parental Consent:** All minors (under age 18) not accompanied by a parent, must have a signed, notarized parental authorization. This document must include parental permission to leave the country. If neither parent is traveling with the child, an adult on the team must be designated to act on behalf of the parents in case of emergency or sickness/accident. You can download and print this form. The form will need to be notarized and carried with the adult responsible for the minor.

Requirements to enter/exit the country

Check the U.S. State Dept. website <u>Travel.State.Gov</u> for current requirements.

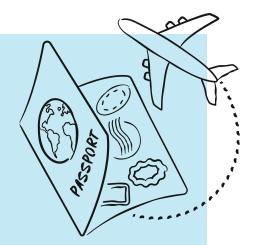
Health Care Teams Only: Licensure Verification

All Health Care Professionals must have licensure verification prior to serving on a medical team. This may be done in one of two ways.

- 1. Individuals may provide Lifeline with a hard copy of professional license before the scheduled trip date.
- 2. Lifeline will verify licensure via an online database prior to the trip.

PASSPORT PHOTO

Team members will need to bring a color photocopy of the picture page of their passport. The team leader will carry those while traveling throughout Ecuador.



IMMUNIZATION/HEALTH INFORMATION

There are no immunizations required by Lifeline, the U.S. government or the country of Ecuador. Lifeline encourages everyone to **seek professional advice** from their physician or international travel clinic to determine which immunizations are recommended for your personal health needs.

If you have medication you must take regularly or over the counter medications that you prefer, be certain to bring it with you (packed in your carry-on bag).

OTHER THINGS YOU NEED TO KNOW

All Lifeline trip participants must abide by Lifeline's policies, respect Lifeline's doctrinal position and do nothing to act contrary to or against the mission beliefs. Our primary objective is to honor Christ and reflect his image to everyone we come into contact with.

INFORMATION PACKET

A **Final Information Packet** will be emailed to you approximately 10-14 days prior to your departure. Included will be a tentative schedule, devotion schedule, last minute information, etc.

GIFT GIVING POLICY

Please note Lifeline has a strict "no-giving" policy. Rather than handing out money and goods, it is more helpful to build authentic relationships through mutual learning, understanding, & trust. No cash gifts given to anyone. If you feel led to give, please talk to your Lifeline Field Guides about ways you can invest and make a long-term impact. Please ask if you are not certain about what is/is not appropriate.

For items that have been specifically requested from the field (i.e. supplies for VBS, Sports Camp, etc.), please complete the Gift in Kind (GIK) form found here. This is a list of purchased and/or donated ministry items you will be taking to the mission field (ex. Craft supplies, healthcare items, etc.). Please do not bring items that have not been specifically requested by the Lifeline Trips Team. Lifeline must report Gifts in Kind (donated items) to the IRS. If possible, please complete the form prior to the trip.

TEAM DEVOTIONS

Each day the team will gather together for a devotion time and to debrief the day. Each team member is expected to prepare and share a brief devotional thought with the team. Your scheduled day will be listed in the final packet. This is a time to share an encouraging word, scripture, or simply what God is doing in your life right now. This is one of our favorite parts of the trip and a great way to get to know each other better! If you have questions please reach out to your team leader so they can assist you.

SUBSTANCE USE POLICY

Use of the following **will not** be permitted at any time during your Lifeline trip.

- Alcoholic beverages
- Tobacco, including e-cigarettes, vapes, medical marijuana, and chewing tobacco. Smoking cessation products **are** permitted (ex. Patch, gum, etc.),
- Illicit drugs
- The possession of drugs is considered a major crime in countries where we serve, including medical marijuana.

TRIP PHOTO/SOCIAL MEDIA GUIDELINES

We live in a culture where every latte, sunset, or family gathering is fair game for a photo-op and social media post. But we have to be aware of how our love for photography and social media can play out on a short-term mission trip. Please review and familiarize yourself with <u>Lifeline's Trip Photo/Social Media Guidelines</u>.

CHILD PROTECTION GUIDELINES

Please review and read our <u>Child Protection Guidelines</u>. Ensuring the safety of everyone on our Lifeline trips is of utmost importance. Familiarizing yourself with these guidelines is essential for maintaining a safe environment for all participants.

LOSSES

Lifeline Christian Mission and/or its employees or volunteers are not responsible for loss suffered due to illness, accident, injury or theft which may occur at any time in relation to your trip. We do everything possible to prevent these incidents, however, despite our efforts they sometimes occur.

EMERGENCY CONTACTS

U.S. Contacts

- Lifeline Christian Mission (U.S.): 614-794-0108
 Monday Friday 9am 5 pm ET
- Susan Hammond, Director, Mission Trips: 859-553-6638

U.S. Embassy Quito

E12-170 Avigiras Ave. and Ave. Eloy Alfaro Quito, Ecuador +593-2-398-5000

CURRENCY IN ECUADOR

Ecuador's currency is the U.S. dollar. Ecuador also mints their own coins, known as centavos. They are the same value and size as US coins. You may be given change with a mix of Ecuadorian centavos and US coins.

It is best to bring small bills. Anything larger than a \$20.00 bill can be difficult to get change, even at a bank. Ecuador is a cash economy. Many places do not accept credit cards (except some tourism related services).

FINANCIAL INFORMATION

Lifeline Christian Mission considers the monies received for mission trips to be taxdeductible donations, therefore, contributions are **non-refundable**.

8 DAY/7 NIGHT TRIPS

Includes

- Lodging and most meals in the mission field
- Transportation in Ecuador including airport pick-up and drop off
- Translators
- Background check
- Supporting services
- Lifeline T-shirt

Additional Expenses

- Cost of Airfare, hotel, if needed, & meals on travel days
- **Flight interruption costs**, such as hotel, meals, tips, etc., during travel to/from the mission or expenses incurred as a result of canceled flights, delays or missed flights for any reason.
- Checked baggage fees
- All costs related to extended stay for **any** reason.
- You may be asked to purchase one meal at a restaurant while in the field.

CANCELLATION PROCEDURES

Refunding trip donations: Due to the nature of tax-deductible donations, Lifeline Christian Mission (LCM) is unable to refund donations made for trip purposes. Trip donations may be designated for another Lifeline ministry or used for a future trip with Lifeline. Funds used for a future trip must be used within one year of the original trip date.



common spanish words and phrases

Good morning ¡Buenos días! (BWAY-nos DEE-as)

Good evening ¡Buenas tardes! (BWAY-nas TAR-des)

Hello Hola! (O-la)

How are you? ¿Cómo estás? (KOH-moh ehs TAHS)

I'm fine, thanks *Estoy bien ¡Gracias!* (eh-STOY bee-en, GRA-see-as)

Thank you *Gracias* (GRAH-see-as)

You're welcome! ¡De nada! (de NA-dah)

My name is... Me Ilamo ... (Meh YAH-mah); Mi nombre es... (mi NOM-bray es ...)

What's your name? ¿Cómo se llama? (KOH-moh say yah-mah)

Yes / No / OK **Si** (see)/ **No** (no)/ **OK** (OH-keh)

Please **Por favor** (por-fah-VOR)

Excuse me (to get past) **¡Perdone!** (per-DON-ay)

Sorry (for a mistake) Lo siento (lo see EN-toh)

Goodbye Adiós (ah-dee-OS)

Goodnight ¡Buenas noches! (bway-nas no-ches)

See you later ¡Hasta luego! (AS-ta loo-AY-go)

See you tomorrow ¡Hasta mañana! (AS-ta man-YAN-a)

I don't understand. *No entiendo.* (NOH ehn-TYEHN-doh)

Do you speak English? ¿Hablas inglés? (AB-las in-glAYs)

I don't speak Spanish. No hablo español. (noh AH-bloh ehs-pah-NYOHL)

Where is the bathroom? ¿Dónde está el baño? (DON-day es-TAH el BAN-yo)

The Trip is Just the Beginning!

It is our joy to come alongside our local leaders in ministry, encourage them, and see the difference that they are making in the kingdom! They are on mission to make a great impact in their communities.

Our goal is that each person on the trip will be inspired to join God on mission, too! We believe that each person is called to bring hope into their own homes and communities. How lives will be sparked on mission by God will be different for each person; but, God invites us to join Him on mission wherever that may be. We pray that Short-Term Mission Trip Experiences will be fertile ground for God to prepare His people for mission abroad, but also in their own homes, jobs, and communities.